



EasyParcel Ship Global & Win Campaign Terms & Conditions (“Campaign T&C”)

1. Organiser

This Ship Global & Win Campaign (“Campaign”) is organised and managed by **Easyparcel Sdn. Bhd.** (“EasyParcel” or “Organiser”). Participation is subject to these Campaign T&C and all applicable laws and regulations in Malaysia and Singapore.

2. Campaign Period

The Campaign will commence on **1 March 2026** and end on **31 May 2026 at 11:59 PM Malaysia/Singapore Time (“Campaign Period”)**, both dates inclusive, unless EasyParcel, at its sole discretion, decides to amend, shorten, or extend the Campaign Period. Any such changes will be notified to Participants in accordance with these Campaign T&C.

3. Eligibility

- The Campaign is open only to individuals who are registered users of EasyParcel in Malaysia and Singapore (“**Eligible Participants**”).
- **Employees, officers, and directors of EasyParcel, its affiliates, subsidiaries, advertising or promotional agencies, and their immediate family members (spouse, children, parents, and siblings) are not eligible to participate unless expressly stated otherwise.**
- Participants who are below the age of eighteen (18) in Malaysia or twenty-one (21) in Singapore must obtain the prior written consent of their parent or legal guardian before participating in the Campaign and before accepting or claiming any prize. EasyParcel reserves the right to verify any participant’s consent, identity, and eligibility, and may request supporting documentation prior to awarding any prize. EasyParcel further reserves the right, at its sole and absolute discretion, to refuse any entry or disqualify participants whose accounts or entries are deemed suspicious, fraudulent, duplicated, or in breach of these Campaign T&C or any applicable EasyParcel’s policies. Decisions of EasyParcel regarding participant eligibility, verification, or disqualification are final, conclusive, and binding, and no correspondence or appeal will be entertained.
- Entries submitted through automated scripts, third-party software, or any form of fraudulent activity will be automatically disqualified. EasyParcel reserves the right to determine, at its sole discretion, the eligibility of any participant.
- Participation in the Campaign is subject to compliance with all applicable laws in Malaysia and Singapore, including the Personal Data Protection Act 2010 and Personal Data Protection Act 2012 (collectively as “**PDPA**”), and any violation may result in disqualification.

4. Participation

- To participate in the Campaign, users must book and ship parcels **internationally** via EasyParcel’s platform during the Campaign Period.
- Each eligible international shipment constitutes one (1) entry into the Campaign lucky draw. Multiple shipments increase the participant’s chances of winning.
- Participants are solely responsible for ensuring that their EasyParcel account information, including registered delivery address, email, and phone number, is accurate and up to date. EasyParcel will not be liable for any loss, delay, or failure to contact winners due to inaccurate or outdated information.



5. Winner Selection and Notification

- Winners will be selected via a random draw.
- The draw results will be announced on EasyParcel's official social media channels between **1st and 14th June 2026**.
- Winners will also be notified directly via the email address or phone number registered in their EasyParcel's account. Participants must respond within **five (5) business days** of notification to claim their prizes. Failure to respond within the stipulated period may result in disqualification and selection of an alternative winner.

6. Prizes & Prize Conditions

- The Campaign prizes are as follows:
 - i) iPad 11 x 1 Unit / Winner**
 - ii) 8,888 EasyParcel Reward Points x 10 winners**
- Physical prizes (iPad 11) will be shipped to the winner's registered address within 2 to 4 weeks after the Campaign ends. Participants must ensure their delivery information is accurate. EasyParcel shall not be liable for any delay, non-delivery, misdelivery, or failure in the fulfilment of any prize arising directly or indirectly from inaccurate, incomplete, outdated, or erroneous information provided by the winner.
- For the avoidance of doubt, the delivery of prizes shall be deemed completed once the prize has been dispatched to the delivery address provided by the winner. The risk in the prize, including any loss, damage, or deterioration during transit, shall pass to the winner upon such dispatch.
- Reward Points will be credited to winners' EasyParcel accounts within 1 to 2 weeks after the Campaign ends. Reward Points are non-transferable and cannot be exchanged for cash or other items.
- All prizes are provided and managed by EasyParcel. Any brand names mentioned are for reference only and do not mean that the brand is officially involved in or endorsing this Campaign. Images used in any promotional materials are for illustrative purposes only. Actual prizes may differ in appearance, colour, packaging, specifications, or other characteristics. Certain prizes may be seasonal, limited in quantity, or unavailable during certain periods. EasyParcel reserves the right, at its sole discretion, to rotate, replace, or update prizes without prior notice.
- All prizes are provided on an "as is" basis. Prizes are non-transferable, non-refundable, and may not be exchanged for cash, credit, or any other item.
- In the event that any prize is unavailable due to circumstances beyond EasyParcel's reasonable control, EasyParcel may, at its sole discretion, substitute the prize with another item of equivalent type and value. No additional compensation or reimbursement will be provided in such circumstances.
- Any warranties, guarantees, or after-sales services in relation to the prizes shall be provided solely by the respective manufacturers or suppliers, if applicable. EasyParcel makes no representations or warranties in relation to the prizes.
- To the fullest extent permitted by law, EasyParcel shall not be liable for any loss, damage, defect, delay, personal injury, or dissatisfaction arising from the acceptance or use of the prizes.
- Winners may be required to provide proof of identity and comply with EasyParcel's verification and redemption requirements. Failure to do so may result in forfeiture of the prize.
- Subject to Clause 5, any prize that is not claimed within the period specified by EasyParcel shall be deemed forfeited. EasyParcel shall have the absolute discretion to determine the disposal, reallocation, or use of such forfeited prize, without any liability to the participant.



- EasyParcel shall not be liable for any loss, damage, injury, or expense suffered or incurred by any participant arising from participation in this Campaign or the redemption, use, or possession of any prize, except to the extent that such loss, damage, injury, or expense is caused by EasyParcel's gross negligence or wilful misconduct.

7. Use of Personal Data

By participating in this Campaign, each Participant consents to EasyParcel collecting, using, and processing their personal data for purposes directly related to the Campaign, including verification of entries, winner selection, prize fulfilment, announcements, and related communications, in accordance with the PDPA and EasyParcel's Privacy Notice. Participants also agree that EasyParcel may use their name, image, and likeness in any media for marketing, advertising, and publicity connected with this Campaign, without further notice or compensation, while retaining all rights under the PDPA, including the right to access and correct their personal data. EasyParcel will not access Participants' personal account or payment information, and all personal data collected will be used solely for administering and promoting this Campaign.

8. Intellectual Property

- Participants retain ownership of content they submit (e.g., photos, videos, reviews).
- By participating, Participants grant EasyParcel a worldwide, royalty-free, non-exclusive license to use their submitted content for marketing and promotional purposes.
- All Organiser-owned content, including campaign materials, logos, and branding, remain the property of EasyParcel and may not be copied, modified, or distributed without permission.

9. General

- Participation in this Campaign means acceptance of these Campaign T&C.
- EasyParcel reserves the right, at its sole discretion and subject to applicable laws and regulatory requirements in Malaysia and Singapore, to amend, suspend, or terminate the Campaign or these Campaign T&C at any time without prior notice, including, but not limited to, ending the Campaign earlier than the stated expiry date, extending the Campaign period, or modifying, suspending, or amending the campaign mechanics, including the redemption process, provided that such changes are approved in accordance with EasyParcel's internal procedures and communicated to Eligible Participants in a reasonable manner. EasyParcel shall not be liable for any loss or damage arising from such amendments, suspension, or termination.
- EasyParcel is not responsible for product availability, quality, or transactions.
- These Campaign T&C shall be governed by and construed in accordance with the laws of Malaysia. Any dispute arising from or in connection with the Campaign shall first be resolved amicably between the parties. If unresolved, such dispute shall be subject to the non-exclusive jurisdiction of the courts of Malaysia. Notwithstanding the foregoing, nothing in these Campaign T&C shall exclude or limit any rights or remedies that participants may have under applicable consumer protection laws in Malaysia or Singapore.

[End of the Campaign T&C]