



EasyParcel Personal Data Protection / Privacy Notice

1. **EASYPARCEL SINGAPORE PTE. LTD. (Company Registration No.: 201605202W)** (hereinafter referred to as “**EasyParcel**” or “**our**” or “**us**”) is committed to protecting the personal data of individuals and to complying with all applicable data protection and privacy laws and regulations, including the Personal Data Protection Act 2012 of Singapore (“**PDPA**”), together with any subsidiary legislation, guidelines, or advisory issued thereunder.
2. EasyParcel recognises the importance of safeguarding personal data and will take reasonable and appropriate measures to prevent unauthorised access, collection, use, disclosure, copying, modification, disposal, or similar risks in relation to personal data under our control.
3. EasyParcel may collect, use, disclose, process, and otherwise handle personal data of its customers, partners, and other relevant individuals (collectively, “**Customers**”) in accordance with this Personal Data Protection / Privacy Notice (“**PDP Notice**”) and the PDPA. All personal data shall be handled, stored, and processed in a manner consistent with applicable legal requirements, regardless of whether such personal data is collected in physical, electronic, digital, or any other form or medium.

4. **Definitions**

In this PDP Notice, the following expressions shall have the meaning hereby respectively assigned to them, except where the context otherwise requires:

“ Customer(s) ”	means an individual or entity (whether a person, company, or organisation) that uses the products and/or services provided by EasyParcel.
“ Collection ” or “ Collect ”	in relation to personal data means any act by which personal data is obtained, received, or otherwise comes under the control of EasyParcel, whether directly from the individual or from other sources, in accordance with the Personal Data Protection Act 2012 (Singapore) (“ PDPA ”).
“ PDPA ”	Personal Data Protection Act 2012 of Singapore, including any amendments or updates to the Act, now and in the future.
“ Personal Data ”	refers to any information, whether true or not, about an individual who can be identified: <ol style="list-style-type: none">a) from that information alone; orb) from that information together with other information in the possession of, or likely to come into the possession of, the Company in the course of its business.

This includes any Sensitive Personal Data, as defined below, and any opinion about the individual. Personal Data may include, but is not limited to, the individual’s name, address, identification number (e.g., NRIC or passport number), telephone or fax numbers, photographs, email or social

media addresses, or any other information that may identify the individual.

“Sensitive Personal Data” refers to Personal Data that relates to:

- a) the individual’s racial or ethnic origin;
- b) political opinions;
- c) religious or philosophical beliefs;
- d) physical or mental health;
- e) sexual orientation;
- f) the commission or alleged commission of any offence; or
- g) any other class of information designated as sensitive under the PDPA.

“Processing”

in relation to Personal Data, refers to any operation or set of operations performed on Personal Data, whether by automated or manual means. This includes, without limitation:

- (a) the collection, recording, storage, or retention of Personal Data;
- (b) the organisation, structuring, adaptation, or alteration of Personal Data;
- (c) the retrieval, consultation, or use of Personal Data;
- (d) the disclosure, transmission, transfer, dissemination, or otherwise making Personal Data available to any party; and
- (e) the alignment, combination, correction, erasure, anonymisation, or destruction of Personal Data.

5. Consent for Collection and Processing

5.1 This PDP Notice serves to inform you that your Personal Data is being, or will be, processed by or on behalf of EasyParcel. By providing your Personal Data, you expressly consent to such collection, use, and processing for the purposes described in this PDP Notice. While the provision of your Personal Data is voluntary, please be aware that if you choose not to provide the necessary data, EasyParcel may be unable to process it for the stated purposes, which could result in our inability to provide you with our products, services, or to accept payments from you.

5.2 By accessing and using our services or products, you acknowledge that you have read and understood this PDP Notice and consent to the collection, use, and processing of your Personal Data in accordance with the terms outlined herein. You also understand that you have the right to withdraw your consent at any time. Should you choose to withdraw your consent, you may do so by contacting us or following the instructions in Clause 10 of this PDP Notice. Please note that withdrawing your consent may affect your ability to use certain services or features offered by EasyParcel.



6. Types of Personal Data (Collection)

6.1 The types of personal data that we may collect from you include, but are not limited to, the following:

- I. Personal Identification Information: Information that helps establish your identity and background, including your age, gender, nationality, date of birth, identity card number, passport number, and photograph.
- II. Contact Information: Details necessary to contact you, including your mailing address, delivery address, telephone number(s), facsimile number(s), email address, and (where applicable) your social media handles.
- III. User Account and Profile Information: Information associated with your user account or profile, including but not limited to your username, password, purchase history, order records, preferences, interests, feedback, and responses to surveys or contests. For corporate users: details relating to your business such as company name, business address, business type, and particulars of owners, directors, or shareholders (if applicable).

If you access our website or services through third-party platforms (e.g., Facebook, Instagram, Google, Apple), we may collect account information that you have authorised to be shared with us, including your profile name, date of birth, email address, and mobile number.

- IV. Service Application and Content Submission Information: Personal data provided when applying for our products or services, including photographs, videos, audio recordings, messages, reviews, customer service correspondence, testimonials, or any other content published or submitted through our websites or platforms.
- V. Risk, Fraud, and Compliance Information: Information provided by you for the purposes of risk assessment, fraud detection, corruption prevention, or other legal and compliance-related matters.
- VI. Legal History Information: Information regarding any past breaches or convictions under applicable laws (where relevant and permissible under law).
- VII. Transaction Information: Details of payments made by or to you, as well as other relevant details regarding your orders, purchases, or transactions through our services or website.
- VIII. Other Identifiable Information: Any other personal information that you may voluntarily provide, or that we may reasonably require from time to time, which may either directly or indirectly identify you, in connection with your access to or use of our products or services.

6.2 The types of Personal Data set out under Clause 6.1 is not a definitive or exhaustive list of all the Personal Data that may be collected from you. However, we will only collect personally identifiable information where it is necessary to provide our products or services, or to accurately establish and verify the identity of individuals with a high degree of accuracy.

6.3 You may have provided personal and financial information relating to other individuals (including, but not limited to, your spouse, related parties, and/or emergency contacts) for any of the purposes set out in this PDP Notice. In doing so, you represent and warrant that you have obtained their consent, or that you are otherwise legally authorised to disclose their personal data to EasyParcel, and that such data may be used, processed, and/or disclosed in accordance with this PDP Notice.



- 6.4 Our services are not intended for individuals who lack the legal capacity to enter into a binding contract, including individuals below the age of twenty-one (21) years. We do not knowingly collect personal data from such individuals without valid consent from a parent, legal guardian, or other legally authorised representative. If you are a parent or legal guardian, you are responsible for ensuring that any minor under your care does not submit personal data to EasyParcel without your knowledge and consent. Where personal data of a minor is provided to EasyParcel, you represent and warrant that you are the parent or legal guardian of the minor, or are otherwise legally authorised to provide consent on the minor's behalf, and you hereby expressly consent to the collection, use, disclosure, and processing of the minor's personal data in accordance with this PDP Notice. You further agree to be bound by the terms of this PDP Notice on behalf of the minor and acknowledge responsibility for the minor's use of our services.
- 6.5 Where you lack the legal capacity to provide consent for the processing of your personal data (including due to mental incapacity or other legally recognised disabilities), such consent may be obtained from your parent, legal guardian, or a court-appointed representative who is duly authorised to act on your behalf, in accordance with applicable laws.

7. Sources of Personal Data

- 7.1 Your Personal Data may be collected by EasyParcel from one or more of the following sources:
- i. Information you provide when completing online applications, registrations, orders, feedback forms, or any other forms relating to our products or services;
 - ii. Official identification documents, such as your Singapore National Registration Identity Card (NRIC), passport, or other government-issued identification;
 - iii. Directly from you when you submit your Personal Data to us, including via email, phone, or in person;
 - iv. From any authorised representative acting on your behalf in relation to EasyParcel;
 - v. Recordings from Closed-Circuit Television (CCTV) systems installed at our premises;
 - vi. Information generated from your use of, or interactions with, our services and your account management activities;
 - vii. Forms, cards, surveys, or other documents through which you voluntarily provide information to us;
 - viii. Publicly available sources, databases, or registries;
 - ix. Third parties, such as credit reporting agencies, regulatory bodies, law enforcement authorities, or other entities from whom you have consented to disclosure, or where disclosure is otherwise permitted under applicable laws;
 - x. Information collected during your visits to our websites, applications, or other digital platforms, including your device's Internet Protocol (IP) address, browser type, and usage data; and/or
 - xi. Any other information that you voluntarily provide to us from time to time.

8. Use of Personal Data

- 8.1 EasyParcel may collect, process, use, and/or disclose your Personal Data within or outside of Singapore for the following purposes ("**Purposes**"):



- i. To assess and process your application or registration for EasyParcel's products, services, and/or programs.
- ii. To provide, manage, and maintain your user account and facilitate the supply, delivery, exchange, or return of products and services.
- iii. To conduct background checks on job applicants and to fulfil legal obligations in relation to employment, including verification with referees (applicable to job applicants only).
- iv. To perform our obligations under any contract or agreement entered into with you and to protect our legitimate business interests.
- v. To issue and deliver invoices, bills, receipts, and other documentation.
- vi. To process orders, payments, and facilitate service delivery by network, channel, or service partners.
- vii. For advertising, marketing, promotional communications, and publicity relating to EasyParcel's products and services, subject to your consent.
- viii. To detect, investigate, prevent, or prosecute fraud or criminal activities, and to comply with legal obligations, including Customer Due Diligence (CDD) and screening for Politically Exposed Persons (PEPs).
- ix. For audit purposes, regulatory compliance, and risk management.
- x. To support business operations, including financial monitoring, strategic planning, and internal decision-making.
- xi. To conduct credit checks and/or assist other financial institutions in conducting credit checks.
- xii. For debt collection and enforcement of your obligations to EasyParcel.
- xiii. To improve our services and develop new products and/or services through analysis and research of your usage patterns.
- xiv. To notify you of changes to our services, products, or website features, and to inform you of related benefits.
- xv. To comply with civil or criminal legal processes, regulatory requirements, or any applicable Singapore law.
- xvi. To verify the accuracy of our records and validate your Personal Data with third parties.
- xvii. To provide you with information about our own or third-party products and services that may be of interest to you, subject to your consent.
- xviii. To conduct research, development, and improvement of our products, services, and internal operations.
- xix. For market research, surveys, and statistical analysis to enhance our offerings.
- xx. To handle and resolve any complaints, feedback, or enquiries.
- xxi. To assign or transfer our rights and obligations under any terms and conditions applicable between EasyParcel and you.
- xxii. To facilitate the performance of shared services within EasyParcel and support outsourcing of business processes and back-office operations.
- xxiii. For security purposes, including Personal Data collected from CCTV footage at our premises.
- xxiv. To transfer your Personal Data to foreign jurisdictions for cross-border transactions, contract performance, legal proceedings, regulatory compliance, or where necessary to protect your vital interests or public interest purposes, in accordance with the PDPA.
- xxv. For any other purpose required or permitted by applicable Singapore law, regulation, directive, order, or guideline.



- 8.2 Subject to your consent, EasyParcel may use your photos, images, recordings, and/or name for marketing, advertising, and publicity purposes, including publishing on our website(s) or social media platforms. No royalties or fees will be payable for such use. You may withdraw your consent at any time by contacting us, and we will stop using your Personal Data for marketing and publicity purposes as soon as practicable.
- 8.3 By providing your Personal Data, you consent to the collection, use, and disclosure of your Personal Data for the purposes set out in this PDP Notice, except where consent is specifically required under the PDPA. You may withdraw your consent at any time for purposes that require consent, by contacting EasyParcel. Withdrawal of consent may affect our ability to provide certain products or services to you

9. Disclosure of Personal Data

- 9.1 Any Personal Data you provide to EasyParcel will be kept confidential. However, to provide you with our products and services effectively and continuously, and subject to applicable laws, regulations, guidelines, and this PDP Notice, EasyParcel may disclose your Personal Data to the following parties for purposes reasonably necessary for the provision of our services:
- i. EasyParcel's related companies, subsidiaries, affiliates, associates, partners, agents, and employees;
 - ii. Professional advisers (including, without limitation, accountants, auditors, valuers, lawyers, financial advisers, adjusters, or other advisers), contractors, service providers, and agents with whom we have contractual agreements for specific functions or services;
 - iii. Financial institutions and, where applicable, e-wallet service providers, VISA International Services Association, MasterCard International Incorporated, and other card associations in connection with any credit or debit cards issued to you;
 - iv. Credit reporting agencies, rating agencies, insurers, or insurance brokers;
 - v. Financial service providers in relation to EasyParcel's products and services;
 - vi. Any actual or potential participants, assignees, or transferees of EasyParcel's rights and/or obligations under any transaction between EasyParcel and you;
 - vii. Any guarantors or security providers for the products and/or services granted by EasyParcel to you;
 - viii. Any Singaporean authorities, regulators, or other parties as required or permitted under Singapore law, including any Government agency, administrative body, court, or tribunal;
 - ix. Strategic or business partners with whom EasyParcel has relationships for specific products and services, including IT service providers and third-party logistics partners;
 - x. Any person involved in the enforcement or preservation of any of EasyParcel's rights under your agreement with EasyParcel; and/or
 - xi. Any party authorised by you or to whom you have given consent for disclosure.
- 9.2 Disclosure of your Personal Data may involve transferring it outside of Singapore. By providing your Personal Data to EasyParcel, you consent to such transfers where necessary for:
- i. the provision of products or services you have requested;
 - ii. the performance of contractual obligations between you and EasyParcel; or



- iii. storage purposes.

EasyParcel will take reasonable steps to ensure that any overseas recipients of your Personal Data provide a standard of protection comparable to the PDPA.

- 9.3 We will only share your Personal Data with third parties for purposes directly related to the Purposes described in Clause 8.1 and in connection with the services we provide, such as processing payments, providing customer support, or performing technical maintenance. All third-party service providers (data processors) are required to comply with PDPA principles and are contractually bound to implement appropriate measures to protect your Personal Data.

10. Transfer of Your Personal Data

- 10.1 As part of the EasyParcel group of companies, we may disclose and transfer your Personal Data to one or more entities within the EasyParcel group where such disclosure or transfer is reasonably necessary for purposes including, without limitation, data processing and storage, providing access to our services, delivering customer support, improving and developing our services, developing content, or for any other purposes notified to you in this PDP Notice.
- 10.2 Your Personal Data may be transferred to, stored, or processed in locations outside Singapore, including by EasyParcel, entities within the EasyParcel group, and our authorised third-party service providers, for the purposes described in this PDP Notice. By providing your Personal Data to us, you acknowledge that such transfers may occur and consent to the collection, use, disclosure, and transfer of your Personal Data in accordance with this PDP Notice, where consent is required under applicable law.
- 10.3 Where we transfer your Personal Data outside Singapore, we will take reasonable steps to ensure that the recipient of the Personal Data is bound by legally enforceable obligations to provide a standard of protection to the Personal Data that is comparable to the protection afforded under the PDPA. Such measures may include contractual obligations, internal policies, or other appropriate safeguards. We also implement reasonable security arrangements, including administrative, technical, and physical measures, to protect your Personal Data against unauthorised access, collection, use, disclosure, copying, modification, disposal, or similar risks.
- 10.4 In the event of a sale, disposal, acquisition, merger, reorganisation, or similar corporate transaction involving EasyParcel or any part of its business or assets, your Personal Data may be disclosed or transferred to a third party as part of such transaction, provided that such disclosure or transfer is permitted under the PDPA. Where required under applicable law, we will take reasonable steps to notify affected individuals of such disclosure or transfer.

11. Your Rights as Data Subject

- 11.1 As an individual, you have certain rights in relation to your Personal Data that we collect, use or disclose, in accordance with the PDPA. These rights are subject to applicable legal, regulatory and contractual restrictions.

11.1.1 Right of Access, Correction and Update

Subject to our contractual rights and obligations and to the extent permitted under applicable laws and regulations, including the Singapore PDPA, you may request access to your Personal Data in our possession or under our control and may request the correction or updating of such Personal Data. We will use reasonable efforts to respond to access, correction, or update requests within a reasonable time after receipt of the request and any applicable administrative fee (where permitted by law), subject to any exceptions under the PDPA or other applicable laws. If you believe that your Personal Data in your user account is inaccurate, incomplete, misleading, or not up to date, you may contact our Customer Service at <https://easyparcel.com/sg/en/contact-us/> and/or our Data Protection Officer at legal@easyparcel.com. We will use reasonable efforts to respond to access, correction, or update requests within a reasonable time after receipt of the request and any applicable administrative fee (where permitted by law), subject to any exceptions under the PDPA or other applicable laws.

11.1.2 Right to Erasure or Anonymisation (Where Applicable)

Subject to applicable laws, you may request that we delete or anonymise your Personal Data in certain circumstances, including where:

- the Personal Data is no longer necessary for the Purposes for which it was collected or processed;
- you have withdrawn your consent and there is no other legal basis for the continued collection, use, or disclosure of the Personal Data; or
- the Personal Data has been unlawfully processed.

Notwithstanding the above, EasyParcel may retain, use, or disclose your Personal Data to the extent necessary or permitted under applicable laws, including where such retention or processing is required for:

- compliance with legal or regulatory obligations;
- the performance or enforcement of a contract;
- the establishment, exercise, or defence of legal claims;
- investigations, audits, risk management, or dispute resolution; or
- any other purpose permitted under the PDPA or other applicable laws.

11.1.3 Right to Withdraw Consent

You may withdraw your consent for the collection, use, or disclosure of your Personal Data at any time by submitting a written request to EasyParcel.

Upon receipt and verification of your request, EasyParcel will inform you of the likely consequences of such withdrawal and will cease the collection, use, or disclosure of your Personal Data for the relevant purposes within a reasonable time, except where such processing is required or authorised under applicable laws.

Without limiting the foregoing, EasyParcel may continue to collect, use, or disclose Personal Data where necessary for:

- payment for services rendered, including settlement of outstanding fees or charges;
- enforcement of contractual rights or remedies;
- commencement or continuation of legal proceedings;
- internal or external investigations relating to allegations involving you;
- compliance with statutory retention requirements; and
- internal audits, risk management, and legal or regulatory reporting obligations.

For the avoidance of doubt, where the withdrawal of consent materially affects EasyParcel's ability to continue providing services, EasyParcel reserves the right to suspend or terminate the contractual relationship in accordance with the applicable terms and conditions.

11.1.4 Right to Prevent Processing for Purposes of Direct Marketing

You may, at any time, object to or opt out of the use of your Personal Data for direct marketing purposes by following the unsubscribe instructions in our communications or by contacting us. Upon receipt of such a request, we will cease using your Personal Data for direct marketing purposes within a reasonable time, in accordance with the PDPA.

11.1.5 Right to Restrict Processing

Subject to applicable laws, you may request that we restrict the processing of your Personal Data in circumstances where:

- the accuracy of the Personal Data is contested;
- the processing is alleged to be unlawful; or
- the Personal Data is no longer required for the original purpose of processing.

EasyParcel may continue to process such Personal Data where necessary for the establishment, exercise, or defence of legal claims, for the protection of the rights of another person, or where otherwise permitted or required by applicable laws.

11.1.6 Right to Data Portability (Where Applicable)

Where technically feasible and subject to applicable laws, you may request to receive your Personal Data that you have provided to us or that we have collected based on your consent, in a commonly used and machine-readable format. We will endeavour to respond to such requests within a reasonable time, which may extend up to sixty (60) days depending on the nature, complexity, and volume of the request. Where we are unable to fulfil the request, we will provide a reasonable explanation.

11.1.7 Right to Lodge a Complaint

If you have any questions, concerns, or complaints regarding our handling of your Personal Data, please contact us at <https://easyparcels.com/sg/en/contact-us/>. If you are dissatisfied with our response, you may lodge a complaint with the Personal Data Protection Commission of Singapore ("PDPC").

- 11.2 If you wish to exercise any of your rights as stated above, please complete and submit our **Personal Data Request Form** to our Data Protection Officer at legal@easyparcel.com. This will help us verify your identity and process your request in accordance with the PDPA.



EasyParcel Personal
Data Request Form (S)

12. Data Security & Retention

- 12.1 EasyParcel shall implement and maintain reasonable and appropriate technical and organisational measures, in accordance with the Protection Obligation under the Singapore PDPA, to protect personal data in its possession or under its control against unauthorised access, collection, use, disclosure, copying, modification, disposal or similar risks, whether accidental or unlawful, during the processing of such personal data. Such measures shall take into account the nature, sensitivity and volume of the personal data, as well as the form in which the personal data is stored and processed, and may include access controls, encryption, system security safeguards, and internal data protection policies and procedures.
- 12.2 EasyParcel shall not retain personal data for a period longer than is reasonably necessary to fulfil the purposes for which the personal data was collected and processed, unless retention is required or permitted under applicable laws, regulatory requirements, or legitimate business purposes. Upon the expiry of the applicable retention period, or where retention is no longer necessary for such purposes, EasyParcel shall take reasonable steps to securely delete, anonymise, or permanently destroy the personal data in accordance with its data retention and disposal policies and applicable legal requirements.

13. Data Breach Notification

In the event of a personal data breach that constitutes a notifiable data breach under the PDPA, EasyParcel will notify the Personal Data Protection Commission (“PDPC”) and affected individuals as soon as practicable, in accordance with applicable law. Notification may be made via email, publication on our website, or other reasonable means, and will include information on the nature of the breach and the measures taken or to be taken to mitigate its impact.

14. Direct Marketing Communications

- 14.1 Subject to your consent in accordance with the PDPA, EasyParcel may use your Personal Data to send you direct marketing communications for the purposes of promoting EasyParcel’s products and services, providing service updates, special offers, promotions, events, and conducting cross-selling or customer engagement activities which may be relevant or of interest to you. Such marketing communications may be sent via one or more communication channels, including but not limited to postal mail, telephone calls, SMS, MMS, WhatsApp messages, instant messaging services, email, or other electronic or physical means, in compliance with applicable laws and regulatory requirements.

- 14.2 Where permitted under the PDPA and with your consent, EasyParcel may disclose your Personal Data to its related corporations, affiliates, authorised service providers, or strategic business partners for the purpose of carrying out direct marketing activities on EasyParcel's behalf. Such third parties are not permitted to use your Personal Data for their own independent marketing purposes unless you have separately consented to such use.
- 14.3 You may withdraw your consent or opt out of receiving direct marketing communications at any time by using the unsubscribe function provided in our communications or by contacting us through the contact details set out at <https://easyparcel.com/sg/en/contact-us/>. Your withdrawal of consent will not affect your receipt of service-related or administrative communications that are necessary for the provision, operation, or management of your EasyParcel account and services. Please note that if you choose not to receive essential service-related communications, we may be unable to continue providing certain services to you.
- 14.4 EasyParcel will take reasonable and practicable steps to ensure that all third parties to whom your Personal Data is disclosed for marketing purposes are subject to appropriate contractual, technical, and organisational safeguards to protect your Personal Data, in accordance with the PDPA.

15. Third Party Websites

Our website may contain links to third-party websites or services that are not operated or controlled by EasyParcel. Such third-party websites are governed by their own privacy policies and practices, which are separate from and independent of ours. EasyParcel does not endorse, and is not responsible for, the privacy practices, content, or operations of any third-party websites. Where you choose to provide personal data to any third-party website, such collection, use, disclosure, and processing of your personal data will be subject to that third party's privacy policy. We encourage you to review the applicable privacy policies of such third-party websites before providing any personal data.

EasyParcel takes reasonable security arrangements to protect personal data in its possession or under its control. However, we do not guarantee the security of any information transmitted via the internet or electronic mail and shall not be responsible for any unauthorised access, loss, or corruption of personal data arising from factors beyond our reasonable control.

16. Cookies and Tracking

- 16.1 EasyParcel uses cookies and similar tracking technologies (such as pixels and web beacons) to operate our website and services, enhance user experience, analyse website usage and performance, personalise content, and, where applicable, deliver relevant advertisements. These technologies may collect information such as your IP address, browser type, device identifiers, pages visited, and usage patterns. Such information may constitute personal data under the PDPA.
- 16.2 By continuing to access or use our website or services, you acknowledge that you have been notified of, and consent to, the collection, use and disclosure of your personal data through cookies and similar technologies for the purposes described in this PDP Notice, unless such



consent is otherwise required to be obtained under applicable law. You may withdraw your consent or manage your cookie preferences at any time by adjusting your browser settings or through any cookie management tools made available on our website. Please note that disabling certain cookies may affect the functionality or availability of some features of our website or services.

17. Enquiries

If you have any enquiries regarding this PDP Notice, or if you wish to make a complaint, or request access to or correction of your Personal Data, you may contact us via <https://easyparcel.com/my/contact-us/> or reach out to our Data Protection Officer (DPO) at legal@easyparcel.com. We will respond to your request within a reasonable time in accordance with applicable laws.

18. Changes to the Privacy Notice

We may review and update this PDP Notice from time to time to ensure compliance with applicable laws, including the PDPA. Any updates, modifications or amendments to this PDP Notice will take effect from the date of publication on our website, unless otherwise stated. Where the changes are material, we will take reasonable steps to notify you, including by posting a notice on our website or through other appropriate means. We encourage you to review this PDP Notice periodically to stay informed of how we collect, use, disclose and protect your personal data. Where required under applicable law, your continued use of our products and services after the effective date of the updated PDP Notice constitutes your consent to such changes. If you do not agree with the updated PDP Notice, you may discontinue your use of our products and services.

This PDP Notice was last updated in **February 2026**.

19. Language

This PDP Notice is provided in English and other languages. In the event of any discrepancy or inconsistency between the two versions, the English version shall prevail.

[End of EasyParcel Personal Data Protection / Privacy Notice]